

Elm Trees Surgery



Statement of Purpose

Statement of purpose

Health and Social Care Act 2008, Regulation 12, schedule 3

In accordance with Sections 93 and 94 of the Health and Social Care Act 2008

Provider Details

1. Provider's name and legal status				
Full name	Elm Trees Surgery			
CQC provider ID	1-199722931			
Legal status	Individual <input type="checkbox"/>	Partnership <input checked="" type="checkbox"/>	Organisation <input type="checkbox"/>	

2. Provider's address, including for service of notices and other documents	
Business address	2a Horsenden Lane North
Town/city	Greenford
County	Middlesex
Post code	UB6 0PA
Business telephone	0208 869 7910
Electronic mail (email)	rashmi.bathia@nhs.net

3. The full names of all the partners in the partnership	
Names:	Dr Inderjit Kaur Sandhu Dr Dilip Maganlal Patel Dr Nishita Thakker

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

Our aims and objectives are to:

- To provide high standard of service to our patients.
- Understand and meet the needs of our patients and involve them in decision making about their care.
- To always act in the best interest of our patients and involve other professionals in their care if necessary, and to have holistic approach to patients' needs.
- All health professionals and staff of surgery to act with complete integrity at all times and to be courteous, respectful, friendly and approachable.
- All staff to abide by and be aware of confidentiality policy
- The practice to ensure provision of safe environment for staff and patients.
- To ensure all staff have adequate training to carry out their respective roles and to maintain and improve their skills through regular training and learning.
- To meet health care needs of all population from different diversity, respect different cultures and beliefs and have mutual respect for all by working together.

The information below is for location no.:	1	of a total of:	1	locations
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Name of location	Elm Trees Surgery
Address	2a Horsenden Lane North Greenford Middlesex
Postcode	UB6 0PA
Telephone	0208 869 7910
Email	rashmi.bathia@nhs.net

Description of the location	
(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)	
<p>Our surgery is a purpose built modern two-storey building with good facilities and easy access to all patients including disabled patients.</p> <p>On the ground floor, we have a patient waiting area, the reception and a back-office administration area for the receptionists. We also have four clinical consultation rooms each equipped with suitable medical diagnostic equipment which is tested annually. We have an additional room which is used for emergency treatment, child development checks and on occasion by the Health Visitor.</p> <p>The first floor is a staff only access area. We have the practice manager's room and an administration room, where patients records are scanned, notes are summarised and the secretary and administrator are based. We also have a common room with tea and coffee making facilities.</p> <p>We have a team of highly motivated and suitably qualified staff who work well together as a team and receive regular training to maintain and update their skills and knowledge.</p> <p>We have onsite parking for doctors and staff and a disabled space for patients. The common areas of the practice are monitored by 24 hour CCTV for the safety and security of patients and staff. There are no cameras in the consultation rooms. Panic alarm buttons are located in every room and all staff, doctors and locums are educated on how they should be operated. The practice is also protected by a security alarm system which is maintained by a private security service provider.</p> <p>We have four fire exits which are clearly marked and staff are trained on how to safely evacuate the patients and visitors from the building in case of fire and other emergencies.</p>	
No of approved places / overnight beds (not NHS)	N/A

CQC service user bands

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65	<input type="checkbox"/>	Adults aged 65+	<input type="checkbox"/>
Mental health	<input type="checkbox"/>	Sensory impairment	<input type="checkbox"/>
Physical disability	<input type="checkbox"/>	People detained under the Mental Health Act	<input type="checkbox"/>
Dementia	<input type="checkbox"/>	People who misuse drugs or alcohol	<input type="checkbox"/>
People with an eating disorder	<input type="checkbox"/>	Learning difficulties or autistic disorder	<input type="checkbox"/>
Children aged 0 – 3 years	<input type="checkbox"/>	Children aged 4-12	<input type="checkbox"/>
		Children aged 13-18	<input type="checkbox"/>
The whole population	<input checked="" type="checkbox"/>	Other (please specify below)	<input type="checkbox"/>

The CQC service type(s) provided at this location	
Acute services (ACS)	<input type="checkbox"/>
Prison healthcare services (PHS)	<input type="checkbox"/>
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	<input type="checkbox"/>
Hospice services (HPS)	<input type="checkbox"/>
Rehabilitation services (RHS)	<input type="checkbox"/>
Long-term conditions services (LTC)	<input type="checkbox"/>
Residential substance misuse treatment and/or rehabilitation service (RSM)	<input type="checkbox"/>
Hyperbaric chamber (HBC)	<input type="checkbox"/>
Community healthcare service (CHC)	<input type="checkbox"/>
Community-based services for people with mental health needs (MHC)	<input type="checkbox"/>
Community-based services for people with a learning disability (LDC)	<input type="checkbox"/>
Community-based services for people who misuse substances (SMC)	<input type="checkbox"/>
Urgent care services (UCS)	<input type="checkbox"/>
Doctors consultation service (DCS)	<input checked="" type="checkbox"/>
Doctors treatment service (DTS)	<input checked="" type="checkbox"/>
Mobile doctor service (MBS)	<input type="checkbox"/>
Dental service (DEN)	<input type="checkbox"/>
Diagnostic and or screening service (DSS)	<input type="checkbox"/>
Care home service without nursing (CHS)	<input type="checkbox"/>
Care home service with nursing (CHN)	<input type="checkbox"/>
Specialist college service (SPC)	<input type="checkbox"/>
Domiciliary care service (DCC)	<input type="checkbox"/>
Supported living service (SLS)	<input type="checkbox"/>
Shared Lives (SHL)	<input type="checkbox"/>
Extra Care housing services (EXC)	<input type="checkbox"/>
Ambulance service (AMB)	<input type="checkbox"/>
Remote clinical advice service (RCA)	<input type="checkbox"/>
Blood and Transplant service (BTS)	<input type="checkbox"/>

Regulated activity(ies) carried on at this location		
Personal care	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: Dr D M Patel		
Assessment or medical treatment for persons detained under the Mental Health Act	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: Dr D M Patel		
Surgical procedures	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: Dr D M Patel		
Termination of pregnancies	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Services in slimming clinics	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Nursing care	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: Dr D M Patel		
Family planning service	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: Dr D M Patel		

The information below is for manager number:	1	of a total of:	1	Managers working for the provider shown in part 1
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1. Manager's full name	Dr Dilip Maganlal Patel
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2. Manager's contact details	
Business address	Elm Trees Surgery 2a Horsenden Lane North
Town/city	Greenford
County	Middlesex
Post code	UB6 0PA
Business telephone	0208 869 7910
Manager's email address	
dilippatel@nhs.net	

3. Locations managed by the registered manager at 1 above (Please see part 3 of this statement of purpose for full details of the location(s))	
Name(s) of location(s) (list)	Percentage of time spent at this location
Elm Trees Surgery 2a Horsenden Lane North Greenford Middlesex UB6 0PA	100

4. Regulated activity(ies) managed by this manager		
Personal care	<input type="checkbox"/>	
Accommodation for persons who require nursing or personal care	<input type="checkbox"/>	
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	
Treatment of disease, disorder or injury	<input checked="" type="checkbox"/>	
Assessment or medical treatment for persons detained under the Mental Health Act	<input checked="" type="checkbox"/>	
Surgical procedures	<input type="checkbox"/>	
Diagnostic and screening procedures	<input type="checkbox"/>	
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	
Maternity and midwifery services	<input checked="" type="checkbox"/>	
Termination of pregnancies	<input type="checkbox"/>	
Services in slimming clinics	<input type="checkbox"/>	
Nursing care	<input checked="" type="checkbox"/>	
Family planning service	<input checked="" type="checkbox"/>	

5. Locations, regulated activities and job shares
<p>Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below.</p> <p>Please also describe below any job share arrangements that include or affect this manager.</p>
N/A